



Risk Assessment – Education School Groups

Guidance

Amaze World is an outdoor tourist attraction located at Tanawha, Sunshine Coast, Queensland. The venue provides low risk, fun activities suitable for individuals and teams in a controlled, virtually flat, fenced, semi-rural environment. Amaze World staff take visitor safety seriously and we continuously strive to ensure the safety and welfare of our staff and visitors. As with all public places, there are inherent risks – these are especially relevant when outside a controlled classroom environment and while away from familiar daily school activities.

The following risk assessment is a guidance for visiting school groups to Amaze World and outlines the key potential risks that have been identified for educational school groups. Organisers of school groups may use the following information to create their own risk assessment.

Amaze World strongly recommends that visiting groups contact us prior to their visit if there are any concerns or specific needs required – education@amazeworld.com.au

Responsibilities

All visitors have a duty of care to take reasonable care for their own health and safety when visiting Amaze World. Visitors are also expected to ensure that their behaviour does not impact on another's health and safety.

All visitors must comply with all safety instructions, warnings, policies & procedures advised by Amaze World staff.

Teachers, chaperones, carers, and any other supporting adults are responsible at all times for the visiting school group and their behaviour towards the venue, staff, and other visitors.

To assist with risk reduction Amaze World requires that all students must wear adequate sun protection, enclosed shoes and bring a full water bottle.



Risk Matrix

	Insignificant	Minor	Moderate	Major	Catastrophic
Almost Certain to occur in most circumstances (5)	6 - Medium	7 - High	8 - Very High	9 - Extreme	10 - Extreme
Likely to occur frequently (4)	5 - Low	6 - Medium	7 - High	8 - Very High	9 - Extreme
Possible to occur at some point (3)	4 - Low	5 - Low	6 - Medium	7 - High	8 - Very High
Unlikely to occur, but could happen (2)	3 - Very Low	4 - Low	5 - Low	6 - Medium	7 - High
May occur, but only in very rare circumstances (1)	2 - Very Low	3 - Very Low	4 - Low	5 - Low	6 - Medium

When related to medical incidents / injuries, the following scale has been used:

Insignificant – negligible injury

Minor – first aid treatment

Moderate – medical advice sought

Major – hospitalisation

Catastrophic – death, permanent injury



Identified Risks

Ref	Risk Description	Hazard Details	Controls	Residual Risk Rating
#1	Slips, Trips & Fall	Incident / injury sustained from slipping, tripping or falling whilst on site	<ul style="list-style-type: none"> a) Accessible compliant concrete pathways throughout majority of venue. b) Regularly maintained gravel pathways within hedge and timber mazes. c) All pathways inspected daily and cleaned regularly, as required. d) Layout and design of venue is well organised. e) Sufficient lighting for night-time functions and events. f) Procedures in place to sign or barricade slippery/damaged surfaces prior to and during cleaning / rectification. g) Amaze World staff brief students, teachers and chaperones on walking, not running throughout the venue, at the start of the visit. h) Teachers, carers and chaperones to supervise students at all times. i) Appointed Amaze World staff first aid trained and certified. j) First Aid kit available at Admissions/Café k) Easy emergency vehicle access to rear of venue 	Medium
#2	Students with medical conditions and/or allergies	Incident arising due to pre-existing medical conditions or allergies	<ul style="list-style-type: none"> a) Teachers/Carers to ensure all relevant medication is readily accessible to the particular student/group and correctly labelled prior to visit. b) Teacher/Carer/Chaperone individually supervising the student to be made aware of students' risk and medical requirements prior to or at start of visit. c) Appointed Amaze World staff first aid trained and certified. d) First Aid kit available at Admissions/Café e) Food & Beverage options are available for a range of dietary requirements – if purchasing or including, Teacher/Carer/Chaperone must advise of particular requirements. 	Low



Identified Risks

Ref	Risk Description	Hazard Details	Controls	Residual Risk Rating
#3	Unintentional falls into bodies of water		<ul style="list-style-type: none"> a) Accessible compliant concrete pathways throughout majority of venue. b) All pathways inspected daily and cleaned regularly, as required. c) Layout and design of venue is well organised. d) Sufficient lighting for night-time functions and events. e) Fencing and barriers are used within venue to restrict access to most bodies of water. The exceptions are: <ul style="list-style-type: none"> i. Small water-feature pond near café area. This includes a barrier from pathway, however could be accessed by traversing the surrounding gardens. ii. A creek without barriers and fencing can be accessed by leaving a pathway and traversing the rainforest bushland – students are unlikely to explore this pathway as this area is no longer utilised by visitors. If you have visited us before – this is our old entry pathway along creek and through rainforest. <p>Whilst these areas are open year round and have never seen an incident, group organisers can request these areas are temporarily barricaded, if essential or for higher risk visitors. This must occur prior to the visit.</p> <ul style="list-style-type: none"> f) A small water-play area is incorporated into our venue. This can be blocked to create a very shallow pool of water ~100mm deep. This area is very obvious in its nature. g) Teachers/Carers/Chaperones to supervise students at all times. 	Low



Identified Risks

Ref	Risk Description	Hazard Details	Controls	Residual Risk Rating
#4	Heat exposure	Prolonged or intense exposure to high temperatures leading to heat-related illnesses	<ul style="list-style-type: none"> a) School/organiser to ensure all students, teachers, carers or chaperones bring water (recommend individual bottle/s each). b) Drinking water is provided in school group area for water refills. c) All students are recommended to wear suitable clothing and wide-brimmed hat. d) All student groups are offered Zooper Dooper ice-blocks during their visit. e) Sugary slushies & powerade drinks are available for visitors showing signs of heat related illness. f) Undercover shaded areas are available throughout the venue, including an allocated, shaded school group area for group meets, lunch, etc. g) Teachers/carers/chaperones to supervise students at all times. h) Appointed Amaze World staff are first aid trained and certified. i) The recommended or scheduled itinerary or venue inclusions may be altered to minimise risk during higher temperature days. j) Scheduled visits can be changed or cancelled without fee for high temperature forecast days. 	Low
#5	UV exposure	Prolonged or intense exposure to UV radiation (sun exposure)	<ul style="list-style-type: none"> a) School/organiser recommended to bring and apply >SPF30+ sunscreen for all students, teachers, carers and chaperones b) Sunscreen available on site. c) All students are recommended to wear suitable clothing and wide-brimmed hat. d) Undercover shaded areas are available throughout the venue, including an allocated, shaded school group area for group meets, lunch, etc. e) Teachers/carers/chaperones to supervise students at all times. f) Appointed Amaze World staff are first aid trained and certified. 	Low



Identified Risks

Ref	Risk Description	Hazard Details	Controls	Residual Risk Rating
#6	Lost Group Members	Student, Teacher and/or Chaperone separated from group	<ul style="list-style-type: none"> a) Teachers/carers/chaperones to supervise students at all times. b) Amaze World staff to be advised who can assist in locating and communicating amongst other staff via 2-way radios. c) Venue-wide audio via microphone can be utilised. d) Venue fully fenced, with entry bridge only accessible entry/exit point. 	Low
#7	Interaction with animals – bites, stings, etc	Incident/ injury sustained by direct contact with an animal	<ul style="list-style-type: none"> a) No domestic animals (except support dogs) are allowed on premises. b) Venue attendance and noise typically detracts native/wild animals from day-time appearance. c) Staff trained in procedures for native/wild animals appearing during opening hours. d) Daily and regular venue checks are performed by Amaze World staff. e) Teachers/carers/chaperones to supervise students at all times. f) Appointed Amaze World staff are first aid trained and certified. g) First Aid kit available at Admissions/Café 	Low
#8	Interactions with plants & trees	Incident/ injury sustained by contact with a plant/tree	<ul style="list-style-type: none"> a) Daily and regular venue checks are performed by Amaze World staff. b) Teachers/carers/chaperones to supervise students at all times. c) Appointed Amaze World staff are first aid trained and certified. d) First Aid kit available at Admissions/Café 	Low



Identified Risks

Ref	Risk Description	Hazard Details	Controls	Residual Risk Rating
#9	Severe/Extreme Weather	Incident / Injury due to severe or extreme weather event	<ul style="list-style-type: none"> a) Weather conditions monitored by Amaze World staff by visual checks and weather alerts. b) Venue closed during extreme weather events (ie flooding). c) Sheltered areas available for use throughout the venue, including an allocated, shaded school group area for group meets, lunch, etc. d) Teachers/carers/chaperones to supervise students at all times. 	Low



Emergency Evacuation

In the case of a fire or other threat deemed necessary for evacuation, the following controls are in place:

- Emergency evacuation procedures have been developed and are in place
- All staff are trained in emergency evacuation procedures
- Assembly points have been allocated and appropriately signed
- Emergency tones will sound throughout the venue along with staff voice instructions
- Communication between staff via 2-way radio to coordinate evacuation
- Visitors to follow all emergency evacuation instructions given by Amaze World staff
- Teachers, carers and chaperones to supervise students at all times, follow the instructions of Amaze World staff and account for attending students, carers and chaperones

