



**Guide:
Planning your excursion**



Welcome to Amaze World!

Thank you for choosing to bring your student group to our aMAZEing venue! We're thrilled to have you and can't wait to make your excursion an unforgettable adventure.

This guide is packed with everything you need to ensure a smooth, stress-free, and fun-filled visit. Inside, you'll find:

- General Information
- Sample Itinerary
- Venue Map
- Teacher Pre-Visit Checklist
- Chaperone Pre-Visit Checklist
- Bus/Coach Driver Information

Our goal is to make your experience as effortless, enjoyable, and educational as you'd like it to be. If you have any questions or need assistance, feel free to reach out at (07) 5445 2979 or email us at education@amazeworld.com.au—we're here to help!

We can't wait to welcome you and your students to Amaze World!



Hi. I'm Mazey & this
is Buzz.
We're looking
forward to seeing
you here at Amaze
World





Transport and arrival

Most school groups arrange their own transport via bus or coach. We have set-down locations either within our carpark or utilising Tanawha Tourist Drive's shoulder. After students disembark, coaches can park at the rear of the venue via Main Creek Road. You'll find more details for bus and coach drivers towards the end of this guide.

When you arrive, one of our friendly team members will meet you in the carpark to assist in safely disembarking your students. As there are other guests and cars present, we strongly encourage groups to also ensure teachers, carers and chaperones exit leave the coach/bus first and assist in safely managing the group until within our venue.

Our welcome

Upon arrival, our friendly team will guide you to your designated undercover group pavilion. Once you're settled in, we'll provide a warm welcome and a quick orientation, covering everything you need to know about the venue—including key locations like toilets, safety information, and more.

We're here to make sure your day starts off smoothly and sets the tone for an aMAZEing adventure!

What to bring

Please ensure educators and/or students bring the following:

- A water bottle
- Snacks and/or Lunch
- Sunscreen
- Sun Hat
- Enclosed shoes
- First Aid Kit and relevant student medication
- Raincoats (if required)

Opening hours

During Queensland school term we are open daily 10am – 4pm.

As we understand your timing may require an excursion prior to 10am, please discuss this with us at your time of booking and we will do our best to accommodate.



Student lunches and seating

During your visit, your group will have exclusive access to a designated undercover pavilion. This area features tiered bench seating, with additional space for students who prefer to sit on the concrete floor. It's your basecamp for the day—perfect for relaxing, regrouping, and storing your belongings.

While most groups choose to bring their own food and drinks, catering options are available from our café. If you're interested, just let us know ahead of time! Feel free to leave your lunches, backpacks, and bags in your pavilion, but please note that the area isn't secured—so we recommend leaving valuables at home.

We'll have a water bottle refill station set up in your pavilion to keep everyone hydrated throughout the day!

Augmented Reality App

Enhance your visit to our hedge maze with an exciting **custom Augmented Reality experience!**

Using an Apple or Android device, you can explore the maze, search for hidden items, and help our mystical creatures reunite with their lost treasures. Plus, capture unforgettable moments with individual or group photos!

To enjoy this activity, **download the 'Amaze World' app** from the **App Store or Play Store** before you arrive. Get ready for an enchanting adventure like no other!

Toilets

Our toilet block is sign-posted and will also be shown to you and your group upon arrival. It includes both accessible and ambulant options.

If you are planning for a longer bus trip home, we suggest breaking your group up into smaller groups towards the end of your visit to avoid delays.



Special Needs

We're committed to making Amaze World an inclusive and welcoming space for everyone. If any of your students have special needs, please let us know in advance so we can ensure the right accommodations are in place.

To support students with special needs, we **offer one free adult per student** to assist, free of charge.

Our facilities include:

- Accessible and ambulant toilets for ease and convenience
- Accessible pathways throughout the venue, except for gravel paths in the Hedge Maze and Timber Maze, which are navigable with wheelchairs but may be more challenging
- Quiet spaces available upon request, perfect for students needing a break from the hustle and bustle

If you opt for food and beverage catering, we've got you covered with options that cater to a wide range of dietary requirements.

We're here to help create an aMAZEing experience for every student—just reach out if there's anything specific we can do to support your group!

Health & Safety

At Amaze World, the safety of our guests is our top priority. We have comprehensive Work Health & Safety (WH&S) policies and procedures in place, with our team regularly trained in safety protocols, including emergency evacuation procedures. Many of our staff members are also first aid trained and certified to ensure support is always close at hand.

To assist with your planning, we provide a school group risk assessment document for your review, helping you prepare your own risk assessment before your visit. We also offer a free pre-excursion teacher inspection to support your planning and risk assessment process. Just reach out to us in advance to arrange this.

Emergency Procedure

This will be briefly outlined in our introduction talk upon your arrival. However, in the event of an emergency, please contact one of our staff immediately.



Supervision

At Amaze World, we want every adventure to be both fun and safe! Teachers, carers, and chaperones are responsible for supervising students at all times, ensuring not only their safety but also positive behavior throughout the day.

To help with effective supervision, we offer free entry for teachers, carers, and chaperones based on the following ratios:

- Kindy: 1 adult per 3 students
- Prep – Year 2: 1 adult per 5 students
- Year 3 and Up: 1 adult per 10 students
- Special Needs: 1 adult per student (1:1 ratio)
- OSHC: 1 adult per 7 students

If you feel you'll need extra supervision beyond these ratios, just reach out to us. We're happy to discuss options—additional adults may incur an additional charge.

Together, we'll make sure your students have an aMAZEing, safe, and memorable experience!

Expected student behaviour

Please treat our venue, our staff and our other visitors with respect. Please also be safe. In particular:

- Walking only please. Groups repeatedly asked not to run may be requested to take a break in the school group area.
- Leave gravel and rocks on the ground – they are not for throwing. Neither are golf balls or Jenga blocks. Golf clubs also aren't whacking sticks – they are for putting golf balls only.
- Please look after our hedges – they take a long time to grow. Pushing through hedges or breaking off branches/leaves won't be accepted.
- Our playground is designed for everyone's enjoyment and is meant to be climbed on freely. However, please refrain from climbing on any other structures. Students may only use the playground with permission from their educators. If permission is not given, they must stay off it.
- Use pencils and pens for your worksheets only – please don't draw on anything else.
- Please place all rubbish in the rubbish bins provided.
- Please don't disrupt the enjoyment of other visitors.



Teacher, carer & chaperone beverage

As part of your visit, we offer one free of charge barista-made coffee, tea or slushie for each teacher, carer and chaperone.

Please see our café at any time during your visit.

Lost items

Please ensure each student takes out what they have brought in.

If you find that you have left or lost something at our venue, please ring us on 07 5445 2979. If we can find it, we'll ensure to keep it safe until pickup.

Weather

Amaze World is an outdoor adventure, with plenty of fresh air and fun! While we do have undercover areas, including your designated school group pavilion, most of the experience takes place outdoors.

If rain is in the forecast, we recommend bringing rain jackets so the adventure can continue comfortably.

In case of wet weather cancellations or postponements, please let us know as soon as possible before your scheduled arrival – we're happy to work with you to reschedule.

Cancellations

You may cancel or postpone your excursion without penalty, but we kindly ask for as much notice as possible to help with our staffing and planning.

If you cancel less than 5 days before your excursion and have booked catering, a cancellation fee may apply. This will be discussed with you at the time of booking.



Payment

To be eligible for group rates, all visitors must be included in one bulk payment.

Payment can be made via invoice (bank transfer) either prior to or after your visit, or via credit card on site during your visit.

A booking deposit will be required at the time of booking. This deposit is transferable if you alter a booking date prior to your excursion – this will be discussed with you at your time of booking.

Public liability insurance

Insurer: Active Underwriting Specialists

Amount: \$20,000,000 any one occurrence

A certificate of currency is available upon request.

Venue Map

AMAZE WORLD

- 1 Hedge Maze
 - 2 Timber Maze
 - 3 Mini Golf
 - 4 Playground & waterplay
 - 5 Tyre Maze
 - 6 Rope Maze
 - 7 Kids Maze
 - 8 Amenities
 - 9 Observation Deck
 - 10 Party Pavilions
 - 11 Maze's Pavilion
 - 12 Cafe & Admissions
 - 13 Carpark
 - 14 "Get it Right" Maze
 - 15 Colourful & tricolour mazes
 - 16 Zappy Mazes
 - 17 Vertical Mazes
 - 18 Box & Stepwise mazes
- Coming Soon





Creating an itinerary

To help you prepare for an aMAZEing excursion, we offer a free discovery session before your visit! This includes a guided walkthrough with one of our team members, ensuring you have everything you need to plan the perfect day.

In addition to your discovery session, we've included a sample itinerary and venue map to assist with planning. Of course, if you have any questions, feel free to give us a call—we're happy to help!

Two Ways to Experience Amaze World:

Enjoyment-Only Visit

Perfect for a reward day, school camp, or a fun-filled break from the classroom. Spend a half or full day exploring, adventuring, and making memories!

Curriculum-Aligned & Educational Visit

Learning meets adventure! We offer curriculum-aligned activities and worksheets designed to make education fun. Want something tailored to your students' current lessons? We can customise activities to suit your needs—just ask!

No matter your group's goals, we're here to help create an engaging and exciting experience. Let's make this excursion one to remember!

Depending on the size of your group, we typically recommend groups are broken into smaller groups in a rotation across various activities.

A shorter, smaller group visit sample itinerary may have a 3-session rotation, including:

- Hedge Maze & activities within
- Mini Golf
- Timber Maze, Rope Maze, Tyre Maze, floor puzzles, etc

10:00am	Arrival and settling into pavilion
10:10am	Morning Tea
10:20am	Amaze World welcome & orientation
10:30am	First session
11:15am	Second session
12:00pm	Third session
12:45pm	Lunch (including free Zooper Dooper)
1:15pm	Head for bus
1:30pm	Departure

We find most visits are typically a shorter day / half-day however a full day itinerary is also very achievable, and can be divided into more session rotations.



Teacher pre-visit checklist

- Consider visiting Amaze World ahead of time in a pre-visit discovery session. Please book this in by calling 07 5445 2979
- Review our curriculum-aligned activities and consider utilising them during your visit.
 - We have numerous activities and worksheets tailored to the Australian Curriculum which are ready to go.
 - If you are seeking something a little different or something customised to your specific learning requirements or curriculum, please feel free to contact us. We typically require at least 14 days notice for customisation.
- Create your itinerary for the day
 - Feel free to utilise our sample itinerary, a pre-visit discovery session or call us for any advice or support.
 - It's a good idea to consider meal breaks, toilet breaks and sufficient time for arriving and departing. Please discuss with us ahead of time if you would like to arrive prior to 10am.
- Create your own risk assessment (if required)
- Prepare your supervisory team
 - Ensure you have sufficient teachers, carers and/or chaperones for the number of children visiting. We recommend:

Kindy:	1:3
Prep-Year 2:	1:5
Year 3 onwards:	1:10
Special needs:	1:1
OHSC:	1:7
 - Have the chaperone checklist, our map and your itinerary printed ready to provide to your chaperones
 - Discuss your excursion plan and itinerary with the chaperones before arriving, including any learning goals and special needs.
- Ensure you bring along the following:
 - A water bottle for each student
 - Snacks and/or Lunch for each student (unless we are catering)
 - Sunscreen
 - Sun Hat for each student
 - Enclosed shoes
 - First Aid Kit and relevant student medication
 - Raincoats (if required)
- Provide your bus/coach driver with the bus/coach information sheet



Chaperone checklist

Thank you for supervising students on their excursion to Amaze World. The following will help to ensure a safe and enjoyable visit for everyone. Please remember your most important task is to keep your students safe and with you at all times.

Before the visit, ask the teacher to:

- Provide you with their itinerary and venue map (it may already be attached to this)
- Confirm the names of students in your group (see below)
- Confirm if there are any special needs or medical/allergy concerns within your group and what you may require to manage these
- Confirm a telephone number for the teacher/s in case you require assistance (see below)
- Clarify if there are any worksheets or specific activities to complete during the visit.
- Confirm any particular goals, educational or otherwise

Make a list of students in your group:

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

Confirm the phone number of the teacher: _____

If there are worksheets or specific activities to complete – familiarise yourself with them ahead of time.

Answer sheets will be provided to you only – please don't share with the students.

Ensure your students stick to the rules:

- Walking only please.
- No throwing things – gravel, rocks, golf balls or Jenga blocks.
- Golf clubs also aren't whacking sticks – they are for putting golf balls only.
- Please don't push through hedges or break off branches.
- No climbing on any structures, except the playground.
- Students may only use the playground with permission from teachers.
- Use pencils and pens for your worksheets only – please don't draw on anything else.
- Please place all rubbish in a bin.
- Please don't disrupt the enjoyment of other visitors.



Bus/Coach driver information sheet (page 1/2)

Bus/coach drivers typically choose one of two options for disembarking and embarking groups at Amaze World.

1. Utilising our carparks to park temporarily for disembarking and embarking (**our preference**)

- Where possible (typically not during weekends or school holidays), we will ensure available space within the bitumen carpark for your arrival and disembarking. This also enables reversing into our gravel carpark for an easy exit. See aerial image below.
- Our entry sign height clearance is 4.0m. Please be sure that the highest point of your bus/coach is lower than this.
- Bus/coach parking is available at the rear of the venue for the duration of the day – see below for further information. During quieter times of the year, it is also possible to park in the gravel carpark – please see staff to confirm before doing so.
- For embarking your group, our preference is to also utilise the bitumen carpark, however this may be more difficult due to other guest vehicles. Please review this when you are due to collect your group.



2. Utilising Tanawha Tourist Drive's shoulder

- Some drivers choose to utilise the grass shoulder along Tanawha Tourist Drive to disembark and embark their group.
- If you choose this option, you should travel in a westerly direction along Tanawha Tourist Drive, which will ensure your door opens onto the grass verge in front of Amaze World. Please park on the Western side of the car park entrance to ensure a buildup of traffic turning into Amaze World does not occur.
- Please be very mindful and careful of other traffic travelling 80km/hr as well as drainage gullies along Tanawha Tourist Drive.

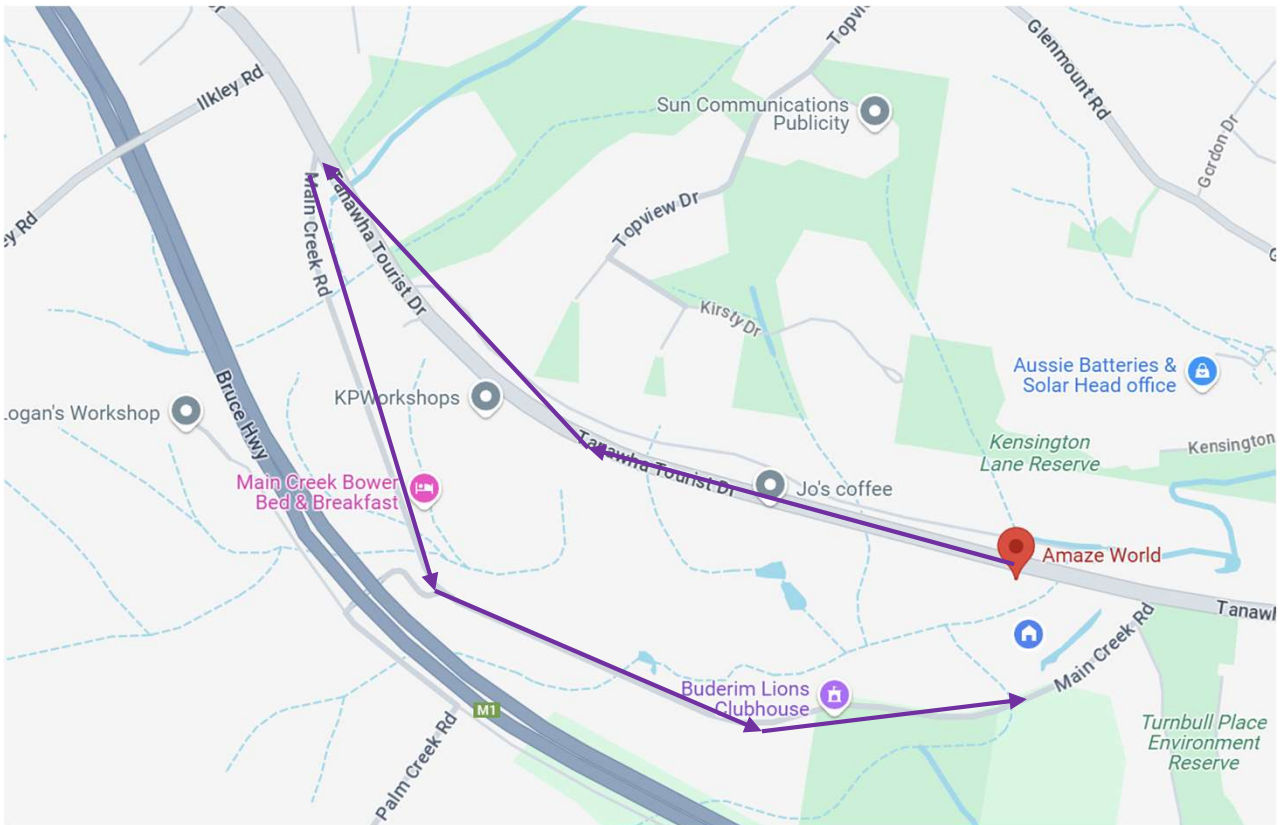


Bus/Coach driver information sheet (page 2/2)

Daytime parking at rear of venue:

Address: 13-19 Main Creek Road Tanawha

- Travel in a westerly direction along Tanawha Tourist Drive
- Turn left into Main Creek Road (approx. 1km)
- Follow Main Creek Road for ~2km until you cross small bridge
- Park on grass shoulder immediately after bridge on left hand side of road (in front of 13-19 Main Creek Road Tanawha)
- An Amaze World staff member can collect you to bring you through rear staff entrance – please call 07 5445 2979 for assistance if required



Grass shoulder parking